



CSM<sup>®</sup>

REVOLUTIONIZE

THE WAY YOU MANAGE YOUR CLINICAL SUPPLY CHAIN

# SINCE 1997

Since 1997, we've been providing innovative solutions to meet the complex clinical supply problems pharmaceutical and biotech companies face.

We offer a full suite of services that are cGMP-compliant, delivering quality supplies to clinical sites and patients worldwide. Our customer-centric approach, revolutionary processes and state-of-the-art clinical services make trials more efficient while reducing costs and improving outcomes.

## **OUR MISSION:**

To be recognized as the premier clinical supplies innovator by:

- Being Patient-Driven
- Providing Our Strategic Solutions to Clients
- Reducing Timelines and Costs While Improving Quality
- Perfecting Our Core Business Processes
- Empowering Employees



## OUR EXPERIENCE

CSM is a leading provider of clinical trial supply solutions for pharmaceutical and biotechnology companies worldwide. Our team manages the clinical supply chain for hundreds of satisfied clients, providing innovative services that keep trials on time and on budget. With every project we bring a high-level of efficiency, quality and accuracy to deliver the best-in-class services from beginning to end.

### CAPABILITIES

- Phase I thru Phase IV Trials
- Blend of Unique and Traditional Services
- Exceptional Service with Fast Turnaround
- Proven Quality Record
- cGMP Compliant Services

## CHOOSING CSM

Working with CSM is refreshingly different. We truly mold our services to meet the exact needs of your study. Our highly flexible production schedule allows us to meet the needs of any project, regardless of size and scope.

### DIFFERENTIATORS

- Highly Trained and Experienced Staff
- Personalized Customer Service
- High Level of Flexibility and Agility
- Customizable Solutions
- Easily Accommodate Changes in Your Study

# CLINICAL SERVICES

We offer a full range of services to ensure accuracy and efficiency during each stage of the clinical trial supply process. Whether we serve as your clinical supplies department or augment your in-house capabilities, our unique combination of services can make a significant impact on your study.



## OUR SERVICES:

- Clinical Supplies Consulting
- Comparator Drug and Ancillary Supplies Sourcing
- Label Design and Production
- Packaging and Labeling
  - On-Demand
  - Traditional
- Global Storage and Distribution
  - Cold Chain Logistics
  - Global Distribution
  - cGMP Storage
  - Shipper Solutions
- Controlled Drug Services
  - CII - CV Handling
- Returns, Reconciliation and Destruction



# ON-DEMAND

On-Demand is a revolutionary way of packaging and labeling clinical supplies specifically for, and immediately prior to, each shipment. The On-Demand platform focuses on actual enrollment, allowing your company to start a clinical trial in just a few weeks. Additionally, your shipment request will be processed within 48 hours.



## ON-DEMAND BENEFITS:

- Eliminate Re-Work
- Reduce Drug Waste
- Eliminates Need for Packaging Campaigns
- Accommodates Change with Quick Turnaround
- Reduces Storage and Inventory Space
- Makes Adaptive Trials Possible



## QUALITY

At CSM, we have a genuine interest in the well being of others, providing clients with the highest level of standards, ethics and quality. Our quality is by design, requiring stringent QA oversight from start to finish and a 200% quality check during each process to ensure seamless and error-free delivery. The hundreds of successful audits we've completed and our Standard Operating Procedures (SOPs) demonstrates our commitment to quality.

### OUR ACCREDITATIONS

- VAWD (Verified – Accredited Wholesale Distributor)
- DEA Registered
- cGMP Facilities
- Wholesale Drug Distributor
- Equipment Calibrated & Validated

## PROJECT MANAGEMENT

We treat every customer as a partner of ours, guiding them through the day-to-day steps while ensuring success along the way. Our experienced project management team oversees your entire study from start to finish, providing exceptional service and quick turnaround times.

### PROJECT MANAGEMENT SERVICES

- IVRS/IWRS Management
- Logistics Planning
- Inventory Control
- Controlled Drug Handling
- Packaging and Labeling Operation
- Project Budgeting

# LET'S TALK

CONTACT US TODAY TO DISCUSS  
YOUR CLINICAL TRIAL SUPPLY NEEDS

[contact@csmondemand.com](mailto:contact@csmondemand.com)

866.487.3276

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CSM CORE VALUES: QUALITY / INNOVATION / TEAMWORK / RESPECT

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