



CSM'S MISSION, VALUES AND VISION

Our strategic plan was implemented in June 2013 to further enhance and define CSM's position in the marketplace. During this time our team redefined CSM's vision, mission and core values to provide guidance in our everyday decisions and actions.

MISSION STATEMENT

To Be Recognized as the Premier Clinical Supplies Innovator by:

- ▶ Being patient-driven
- ▶ Providing our strategic solutions to clients
- ▶ Reducing timelines and cost while improving quality
- ▶ Perfecting our core business processes
- ▶ Empowering employees

CORE VALUES



CONTACT US

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OVERARCHING VISION FOR CSM

2013-2015

- ▶ Implement direct-to-patient shipping
- ▶ Fully integrated ERP System
- ▶ Expanding our global footprint
- ▶ Opening and growing facilities on the East Coast

2016-2018

- ▶ Implement On-Demand labeling
- ▶ Increased industry innovation
- ▶ Re-evaluating our strategic plan
- ▶ CSM in CTM (Clinical Trial Material) compounding

2019 AND BEYOND

- ▶ We are the next-generation commercial pharmacy (from clinical trials thru pharmaceutical practice)
- ▶ Diversified service offerings for both domestic and global clinical trials
- ▶ CSM responsible for maintaining patients' EHRs
- ▶ CSM responsible for dispensing drugs to patients

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