

# Xerese (2020-04-07)

Report a Concern  
(<http://www.healthycanadians.gc.ca/report-signalez/index-eng.php>)

<b>Starting date:</b>	April 7, 2020
<b>Type of communication:</b>	Drug Recall
<b>Subcategory:</b>	Drugs
<b>Hazard classification:</b>	Type III
<b>Source of recall:</b>	Health Canada
<b>Issue:</b>	Product Safety
<b>Audience:</b>	General Public, Healthcare Professionals, Hospitals
<b>Identification number:</b>	RA-72781

Last updated: 2020-04-16

## Summary

- **Product:** Xerese Cream

- [Reason](#)
- [Depth of distribution](#)
- [Affected products](#)

## Reason

The concentration of Hydrocortisone Impurity 2 and Hydrocortisone Total Related Substances is out of specification for lot 107837 and may be out of specification for lot 107838.

## Depth of distribution

Wholesalers

## Affected products

Xerese Cream

DIN, NPN, DIN-HIM

DIN 02404044

Dosage form

Cream

Strength

Acyclovir 5% / w/w

Hydrocortisone 1% / w/w

Lot or serial number

107837, 107838

Companies

### Recalling Firm

Bausch Health Canada Inc  
2150 Boulevard St-Elzéar  
Laval  
H7L 4A8

Quebec  
CANADA

**Marketing Authorization Holder** Bausch Health Canada Inc  
2150 Boulevard St-Elzéar  
Laval  
H7L 4A8  
Quebec  
CANADA

**Date modified:** 2020-04-16